



Nedra Chandler

Senior Associate

PROFILE

Nedra Chandler is an experienced professional facilitator for individuals, teams, and intergovernmental work. She serves as an impartial process guide, assisting participants in constructive engagement and decision making. She is an ICF-credentialed coach focused on government staff and leaders. Her favorite work is bringing out the genius already there; in every team and every situation by helping the group discern for itself what they are ready for next.

EDUCATION

1992	1987	2012	1996
M.A.	B.A.	Graduate	Professional
Geography, University of Washington	Political Science, Montana State University	Certificate in Public Health, University of Montana	Mediation Certification, University of Washington School of Law

EXPERTISE

- Facilitation
- Professional ICF-credentialed coach
- Conflict Management & System Design
- Mediator
- Trainer/Workshop Designer
- Public Health Professional

PROFESSIONAL AFFILIATIONS

- International Coach Federation
- U.S. Institute for Environmental Conflict Resolution's (USIECR) National Roster of Conflict Resolution Professionals & Native Network
- National Coalition on Dialog and Deliberation
- Association for Conflict Resolution's (ACR) Environment and Public Policy Section

BACKGROUND

For more than 25 years Nedra has assessed, designed and facilitated over 200 multi-party groups, subcommittees, and other intergovernmental working groups to uncover what they are ready for, generate options, manage conflict, reach agreements, manage resources, and set action plans. Designs for group work have included many methods and structures that strike a balance between over- and under-control including devised process, Institute for Cultural Affairs methods, and Liberating Structures.

Her approaches help distribute participation and influence among participants. She deals directly with inevitable disruptions, and assists groups to discover where they want to take their situation and identify opportunities to accomplish the outcomes they have set.

EXPERIENCE

Greater Yellowstone Federal Coordinating Committee, 2017

Lead for organizational health retreat of federal land managers who gather twice per year under a memorandum of agreement from 1964, renewed every 5 years. Nedra assessed, designed, facilitated and summarized their 2017 retreat. Agency partners included two National Park Service superintendents (for Yellowstone and Grand Teton), five Forest Supervisors, two National Refuge managers from US Fish and Wildlife Service and three state leaders from Bureau of Land Management in Wyoming, Montana and Idaho. With Nedra as the on-site process guide and Martha Bean as graphic facilitator via collaborative technology, Nedra assisted the group of leaders in creating their new interagency leader's 'playbook' for the next 2 years.

Contact(s): David Vela, Superintendent Grand Teton National Park, 307-739-3411; david_vela@nps.gov

Melany Glossa, Supervisor/Beaverhead-Deerlodge National Forest, 406-683-3973; mglossa@fs.fed.us

Organizational Development & Coaching for National Park Service Leadership Teams and Environmental Protection Agency, 2015-present

Provides psychometric assessments to raise self awareness (e.g., Lumina Learning Spark and Leader 360); methods for developing team rapport; and systematic support for individuals and teams. Develops customized professional coaching programs to allow insight into leveraging strengths and managing under pressure. Management team members from NPS Intermountain regional office, Glen Canyon, and Salem Maritime & Saugus Iron Works National Historic Sites and well as bureau chiefs and division directors in the Environmental Protection Agency participate, with support delivered via phone and collaborative technologies.

Contact(s): Susan Russo, Chief, Division of Visitor Experience & Community Engagement, 978-210-4245; susan_russo@nps.gov
Billy Shott, 928-608-6210; Billy_Shott@nps.gov

TESTIMONIALS/RATINGS

Nedra was a joy to work with.” – **Denice Swanke, Superintendent, Denali National Park and Preserve**

“Nedra has the flexibility to adjust in ways that blend and empower the group.” – **Julie DalSoglio, U.S. Environmental Protection Agency, Region 8**

“You leveled the playing field. You ensured that every person's expression and way they view the world was honored as important to the outcome. You were very clear about what your role was in the process. I would do it again if you were facilitating.” – **Patricia Sternberg, Lewis & Clark County Library**

“Nedra was awesome to work with. She helps multiagency groups create constructive work environments.” – **William Shott, National Park Service**

Anonymous comments from EPA-DEQ
(Dec 2016 annual meeting facilitation):

- *‘Nedra’s energy and (process) leadership skills get and keeps people engaged and participating.’*
- *‘Flexibility, sensitivity, good energy, clear commitment to group.’*
- *‘These sessions are very hard to do well. You do much better than most because your delivery is relaxed and nothing feels weird or forced.’*

CONTACT



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Intergovernmental Facilitation of Tribal, Federal, State and Local teams for community and economic development, 2015-2016

Impartial facilitator for a community-led effort called “Making a Visible Difference in Communities” in Poplar, Montana and on the Fort Peck Reservation. The focus was on abandoned, burned or otherwise ‘blighted’ properties and their redevelopment.

Contact(s): Diana Hammer, EPA Region 8, 406-457-4148; hammer.diana@epa.gov

Intergovernmental Facilitation for USFWS Mountain-Prairie Region and Sovereign Tribal Governments

Facilitated two regional meetings in Montana and South Dakota, regarding potential delisting of Yellowstone Ecosystem Grizzly Bear from the Endangered Species Act. The scope prepared by Nedra included reviewing background and facilitating 5 focused planning calls with FWS team and leadership; outreach and meeting design calls to over 100 tribal government contacts/tribal leaders for 51 invited Tribes.

Contact(s): Matt Hogan, Deputy Regional Director, 303-726-6251; matt_hogan@fws.gov

Third Party Facilitation for Western Governors Association Species Conservation and ESA Initiative, 2015

Nedra served on a team of senior facilitators serving around 200 participants who came together to share successes, policy challenges and best practices to improve the effectiveness of the Endangered Species Act. Results were brought to WGA for Governors to communicate, as they wished, in their own states.

Contact(s): Steve Smutko, University of Wyoming Ruckleshaus Institute Spicer Chair of Collaborative Practice, 307-766-2703, steve.smutko@uwyo.edu

Badger Two Medicine Conflict on Proposed Oil and Gas Development in a Traditional Cultural District under the National Historic Preservation Act Section 106, 2015

Nedra provided neutral facilitation services for a contentious meeting under the National Historic Preservation Act, section 106, involving the Blackfeet Nation, the Lewis and Clark National Forest, Solenex, Bureau of Land Management, Western Energy Alliance, Glacier County, Glacier National Park, Glacier Two-Medicine Alliance, Montana Historic Preservation Officer, and senior staff to the Federal Advisory Council on Historic Preservation.

Contact(s): Mark Bodily, Lewis & Clark National Forest, 406-791-7742; mbodily@fs.fed.us

Bunker Hill Superfund Site Interagency Facilitation, 2015-present

Nedra facilitated team meetings and has served on multiple occasions as an interagency neutral for EPA Region 10, the Idaho Department of Environmental Quality and Panhandle Health District. For examples: designed and facilitated their annual meetings, worked via collaborative technologies to facilitate the renegotiation of their Memorandum of Agreement governing their partnership on the Bunker Hill cleanup, implementation and monitoring. Overall, Nedra coaches team members on interagency partnering and facilitated a public health partnering meeting in Spring 2017.

Contact(s): Bill Adams, EPA, 206-553-2806 adams.bill@epa.gov or Rob Hanson, DEQ, 208-373-0290